From vision to reality: Building a community fundraising program from the ground up

COMMUNITY & EVENTS TRACK

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WWFAustralia

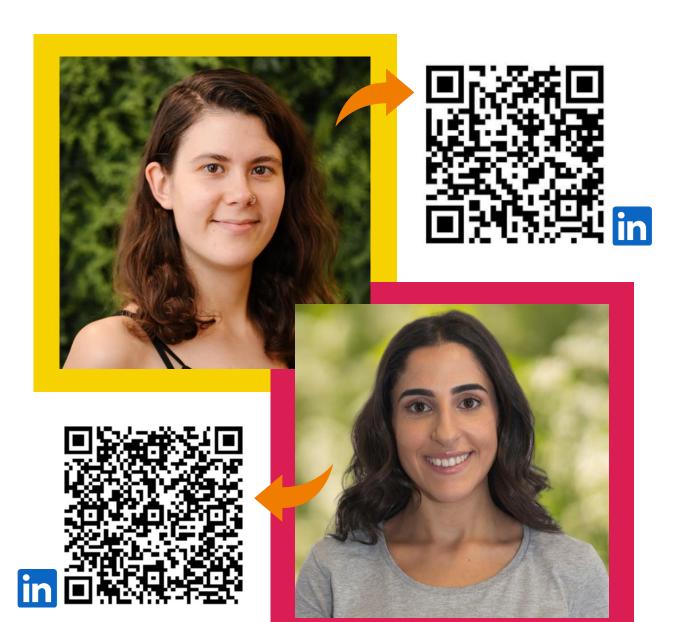
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WHO ARE WE?







Close your eyes...





Start Small and Build Up

Clarify...



...to find the best opportunities for where you're at





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What we're going to tackle



Market and organisational context for setting up a new CF program



Our CF program roadmap

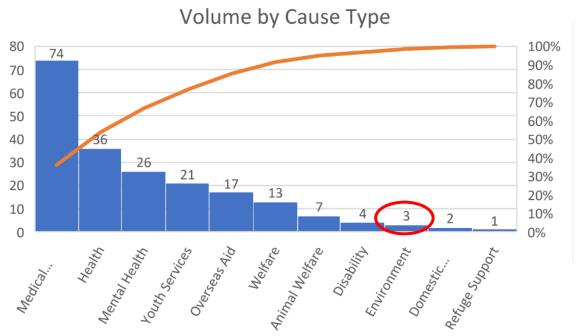


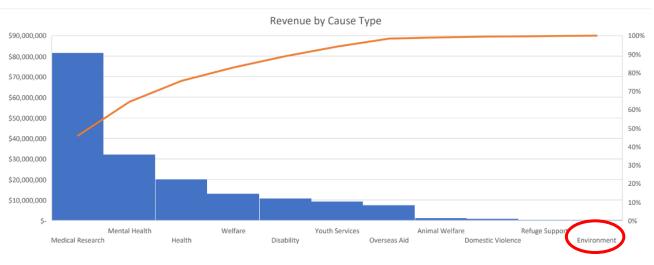
F*ck ups and wins – what we've learnt in the last 18 months



Future plans and key takeaways

eNGO 'slice of the pie' in CF & events space in Aus







Credit – Donor Republic 2022/23 Benchmarking

Background on Community Fundraising in WWF



Lack of investment in the past



2019/2020 Bushfires influx



Appetite from supporters



Does size matter?... Can smaller players take advantage of the growth of Community Fundraising & events in Australia?



FIA

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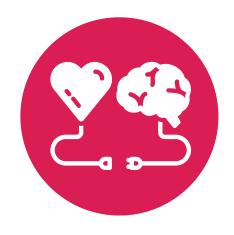
Our Vision

"To become the environmental charity of choice for community fundraising"





Our Challenges



No or little personal connection to the cause/impact



No investment by the org in the space for 10 years



Market saturation in the events space



Our Advantages/Opportunities



Strong brand



Internal buy in and willingness to invest in new fundraising streams



Existing appetite from supporters



Community Fundraising Pillars



Peer-to-Peer Fundraisers



Races & Challenges



Livestream Fundraising

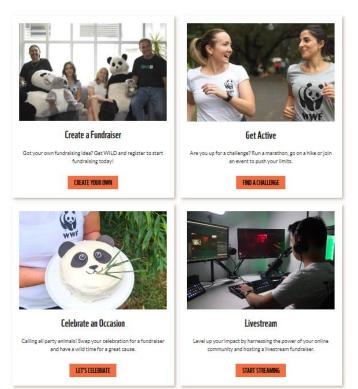


Travel Adventures



Peer-to-Peer Fundraising

ALWAYS-ON PRODUCTS



SIGNATURE EVENT





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DIY Always-On Products



All supporters, existing audiences with limited acquisition

Current audience is mainly children, young adults & schools



6 months scoping to execution

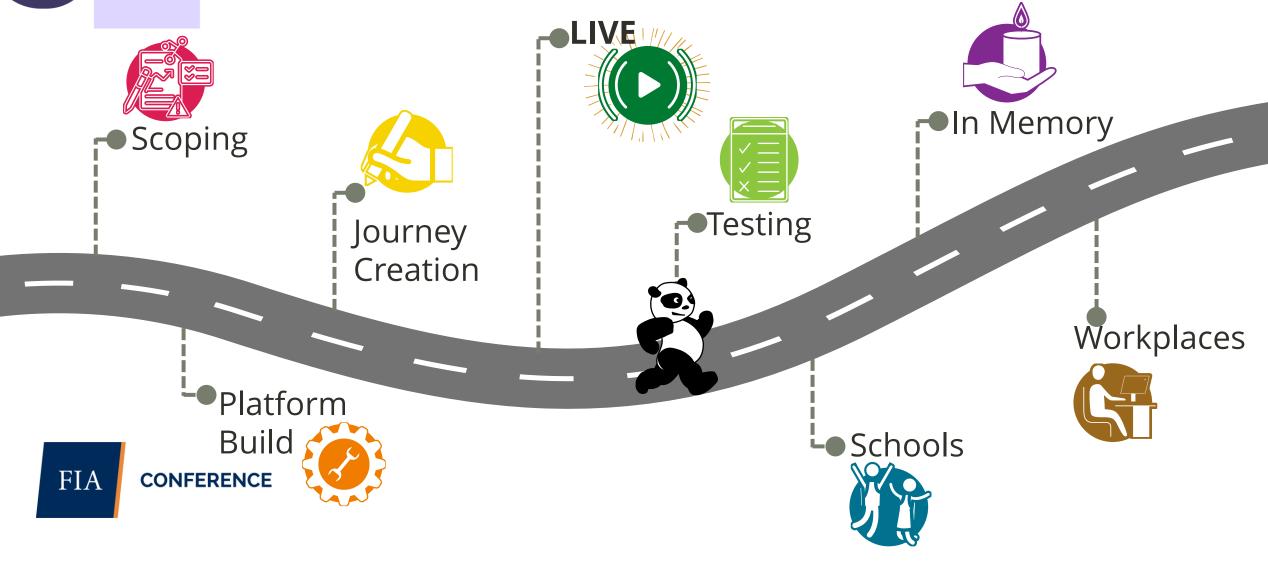


DIY Always-On Products





CF Always-On Product Roadmap



Blast from the Past

BEFORE



APPLICATION TO FUNDRAISE

Please complete this form if you would like to conduct a fundraising activity on behalf of WWF-Australia. It should be completed after reading WWF-Australia's Terms & Conditions and submitted prior to proceeding with your fundraising activity.

FUNDRAISING COORDINATOR'S DETAILS

Title:	First name:	Surname:			
Organisation (if applicable):		Position (if applicable):			
Address:					
		State:	Postcode:		
Best contact number	r	Best time to call: During business hours	After business hours		
Email:		Website:			
May we correspond with you via email? Yes No Please note that if you are under 18 years of age, you will need an adult to supervise the event and sign the bottom of the form.					



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AFTER

Create Account

Already have an Account

First Name *	Last Name *	
Email Address*	Password*	
Phone		
+61 -		
Would you like to receive upo	dates about the impact of your support? *	

Results - Year 1







Cost

\$7.5k

Revenue

\$16k

ROI

113%



Signature Event – Earth Hour





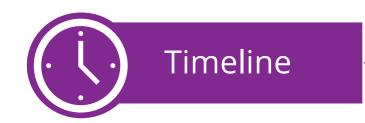


Signature Event – Earth Hour



Existing supporters, schools, businesses

New audience acquisition



3 months required

Feb launch – live 1 - 23 March



Projected Results - Year 1







Cost

\$60k

Revenue

\$50k

Projected ROI

-17%



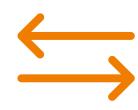
Learnings



Doing everything in house takes a lot of time – consider outsourcing

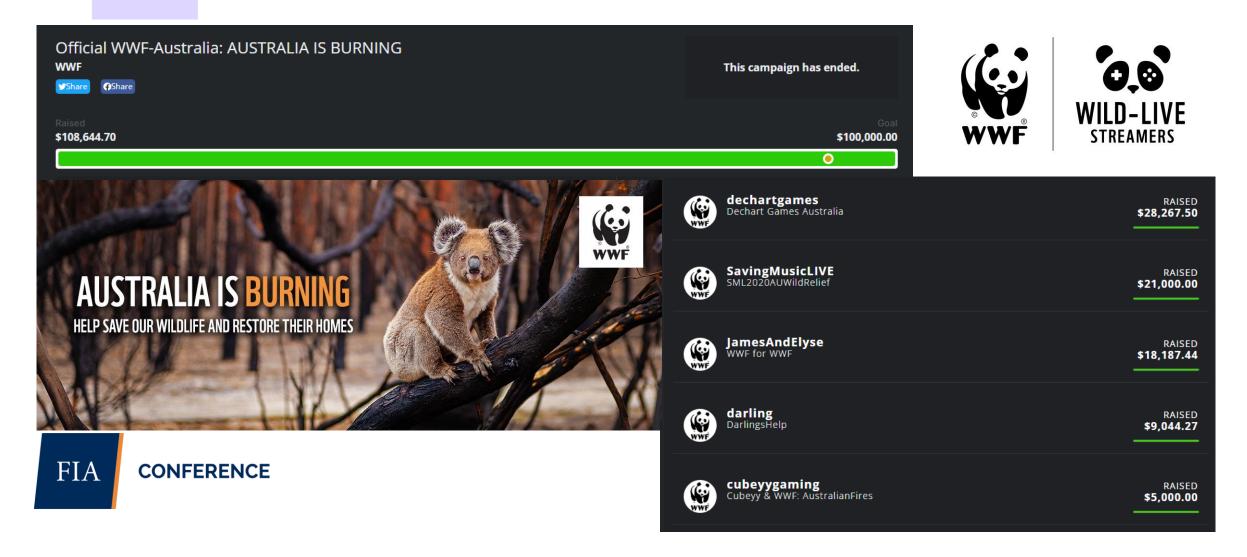
Prioritise what you NEED to launch



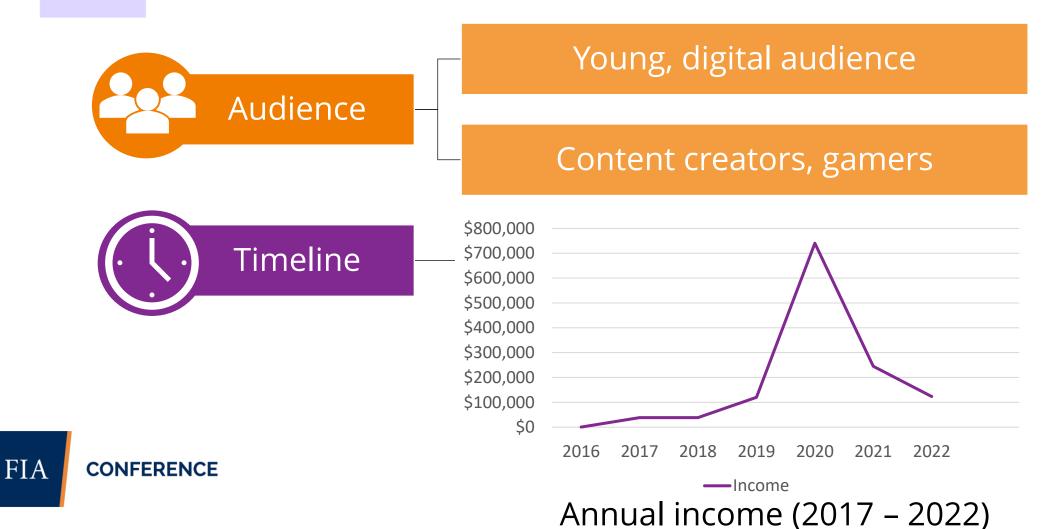


Facebook Challenge → Challenge 60

History of Livestream Fundraising at WWF



Livestream Fundraising



Appeal vs VIP Streamer ROI





Learnings



Gain skills and knowledge of livestreaming fundraising

Taking the first step





Livestream decline

Global Community of Support from 2017 - Now



\$



Streamers

2,000+

Revenue

\$1.3M+

Donors

40,000+



Third-Party Challenge Events



New audiences with fitness interest

Existing supporters 25 - 45 y.o.



Package bought Dec 2022

Live April – August



Learnings



Power of SMS

Corporate partnerships





Activations can be challenging



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Results - Year 1 City2Surf







Cost

\$13k

Revenue

\$25k

ROI

92%



Travel Adventures



Existing supporters – 30 – 60 y.o.

Major donors, bequestors, cash and regular givers



1.5 years required

Learnings



Internal processes, risk management and buy-in

Time required





Travel challenges tacked on as an extra to existing partnerships

Projected Results - Year 1 Domestic Trip



\$



Cost

\$16k

Revenue

\$30k - 48k

Projected ROI

87.5% - 200%

F*ck ups - General program

Tech and data integrations will take a long time

Working with other teams takes time to establish a rhythm

Leadership expectations management



And here are the wins!

Always-on platform / DIY learnings

Third-party charity event presence

Earth Hour transition into a P2P offering

API Integrations





What's Next?

Measuring performance for	FY25 might include	
 Earth Hour Travel adventures Main third-party challenge events Livestream Always-on platform 	 Testing another signature event / P2P offering Enhancement and growth focus Celebration/wedding product New school/youth product In Memory product Workplace fundraiser product Livestream VIP product Slowly shifting focus to more stewardship from just acquisition 	

Key Takeaways



There is space!

Use your unique strengths & what your audience is telling you



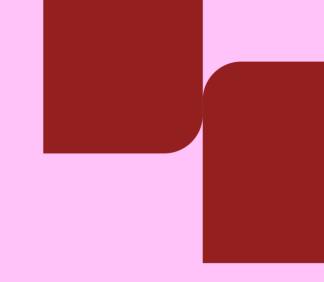


Establishing a new CF program with 4-6 new products will take 2-3 years









Thank you



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