Future Ways of Working

LEADERSHIP TRACK

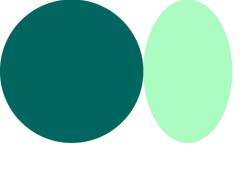
Julie Callaghan

Breast Cancer Trials

Leadership Track
Sponsored By:







Overview

Who is Breast Cancer Trials

What's been happening for us in the workplace

Recent initiatives and projects

- Reconnected with our 'why'
- More Strategic Skills Assessment Tool
- > 4 Day Week Trial
- Productivity and Smart Ways of Working

Key Takeaways





Breast Cancer Trials



A group of world-leading breast cancer researchers based in Australia and New Zealand, supported by a team of professional staff who manage our clinical trials and raise the money we need to do the work we do.



We're committed to exploring and finding treatments and prevention for people affected by breast cancer through clinical trials research.

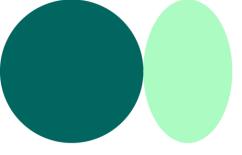


Is for breast cancer patients and those at highest risk to live better, to live longer and to never die from breast cancer.



Has improved the treatment of breast cancer, led to changes in the way breast cancer is managed, and saved the lives of millions of people since our inception in 1978.





How we do it



926 Researchers



114 Hospitals & Institutions



17,000+ Clinical Trial Participants



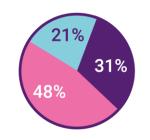
Collaboration with 35 countries



Team of 62

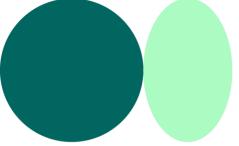


Coordinated from Newcastle NSW



Funding Sources





What's important to our researchers and staff?



Impact we can achieve for our beneficiaries



Health and wellbeing of our staff

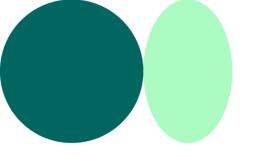


Environment in which we work



The way we work and its influence on environmental and social factors



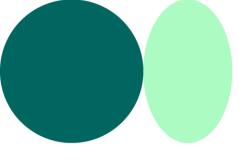


What's been happening at Breast Cancer Trials?

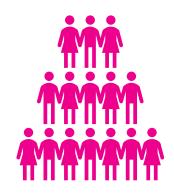
'New' working models Technologies and systems uptake

Labour competition

Four examples



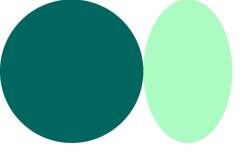




What makes a great culture?

What do people look for in a place to work?





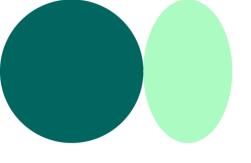






Example 1: Reconnected with our 'why'





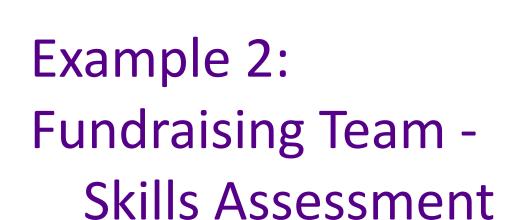
Reconnected with our 'why' – *Our Purpose*

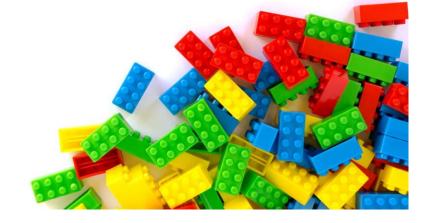


Organisationwide pride in fundraising

Plan for growth

Healthy work environment









More Strategic – Skills Assessment Tool

BIG PICTURE

Sector wide skills shortage

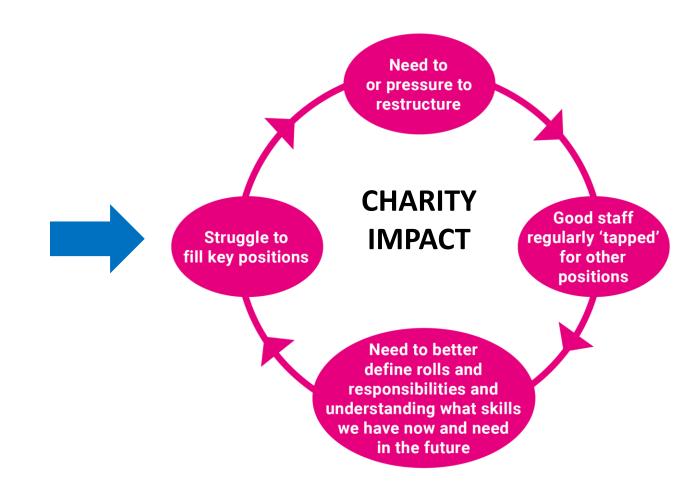
Competition for experience

Instability in the middle

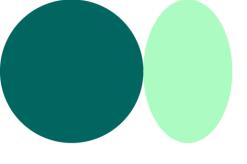
Limited career growth

Commercial transition

Cultures to thrive in







Aims of the Skills Assessment Tool

Reform – ways of working

Retain – develop key staff with the skills you need

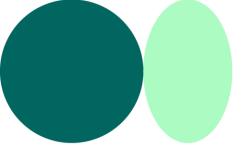
Recruit – different people with the right skills from diverse backgrounds

Restoration – get it right for the future

Revitalise – personal career plan







Skills Framework for the Information Age

Free to use*

Descriptions of 69 Professional Skills

Written for/by the industry

Plain language Easy to understand Regularly updated (V8 – June 2022)

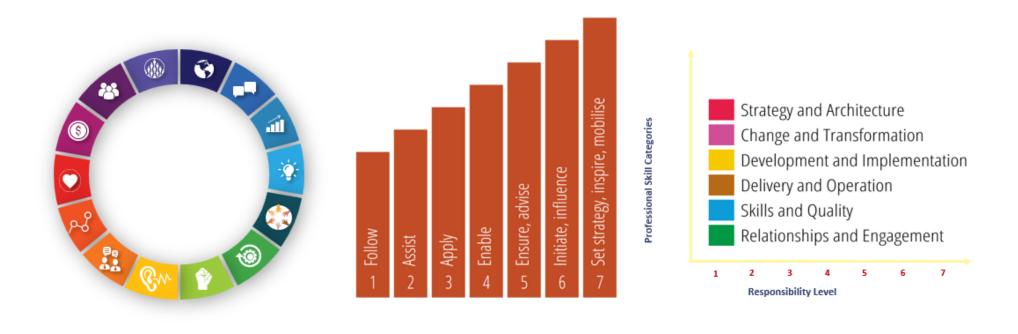
Used Globally (several translations)

* Subject to free usage license conditions – use individually or within your company





How does it work?

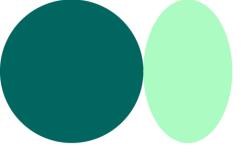


Attributes

Responsibility

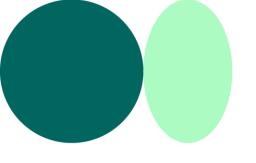
Skills





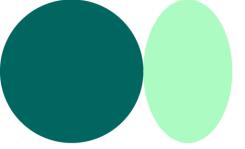
What did we learn?

- Hard to choose just five skills!
- © Chance to think about your skills and the skills you want to aim for in the future.
- Snapshot of current team skills and influence on our growth strategy plans.
- identified skills we needed to grow or obtain.
- Evidence for new roles and staff training.



Example 3: 4 Day Week Trial





What is the Four Day Week?



Gained momentum in 2018 by Andrew Barnes, CEO Perpetual Limited



Reduced hour working model 100:80:100

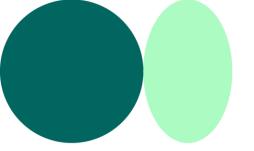


Recognising the benefits of employee wellbeing on productivity and performance



Working smarter to produce better productivity



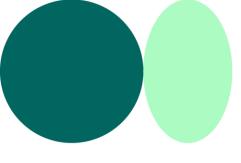


Why did we test this?

- '4 Day Week' was gaining momentum
- Improve staff wellbeing
- Provide a healthy work/life balance
- Retain and engage staff
- Attract new staff
- Work smarter through productivity efficiencies







How did we approach this?

Connected with 4 Day Week Global

Leadership Team attended a series of webinars and workshops

Provided with a mentor at 4 Day Global

Surveyed the staff – 100% wanted BCT to explore the opportunity

Set parameters

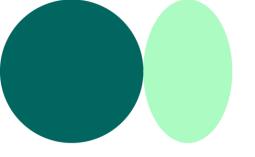
Worked hard to set this up as an opportunity

Ran a Pre-Mortem Survey

Provided training

We called this '20% time'





How did we measure success?



Agreed KPI's



Keep an eye on the organisations 'vital signs'



Internal surveys fortnightly

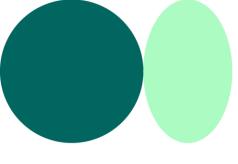


Boston College Surveys



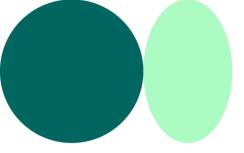
Engagement Survey





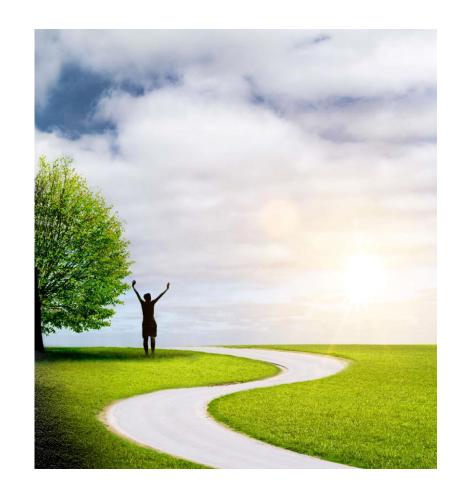
What happened?

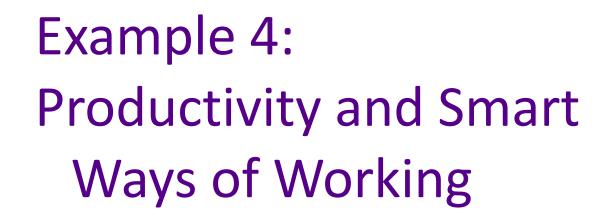
- ? 12 month trial
- What we have seen has been encouraging
- Turnover has dropped
- Internal survey results show staff are approaching this flexibly; positive team cohesion
- Ways of working are changing and improving
- Six month results from Boston College Survey were pleasing
- We learned a lot!



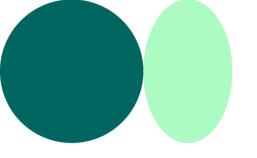
Staff Engagement Survey

Better Balance	3.95
Increased Engagement	3.76
Increased Efficiency	3.63
Increased Morale	4.00
Increased Productivity	3.50
Increased Cohesion	3.42
Increased Collaboration	3.47
Adapted well	3.92
Less stressed	3.76
More productive	3.76
Better time management	3.74











Training, Education and Support



Modern Workplace Project

User Experience

Technology Foundations

Systems and Data

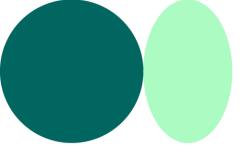
Collaboration and Communication

Security and Access Control



Professional Education Opportunities





Key Takeaways

- Work life balance has never been more important in employment choices.
- Connecting staff to Purpose and providing Opportunity is critical to success.
- Working 'smarter' is possible but takes collective effort.
- Be aware that not everyone has the same working knowledge of technology.
- Skills assessment can identify opportunity in teams and support need.
- Leadership is critical to building a healthy and productive workplace.
- Keep your eye on the big picture.

CONFERENCE



Thank you



Leadership Track Sponsored By:

